

**Social Work Professional Competence Framework (General)**  
(Tripartite, three-tier eight domains and 47 aspects)

(HKASW, 2023)



\*New added items





### **1.1 Emphasize Humanity**

- Honor autonomy
- Respect for inherent worth, uniqueness and dignity
- Embrace diversity
- Believe in potential to change

### **1.2 Promote Justice**

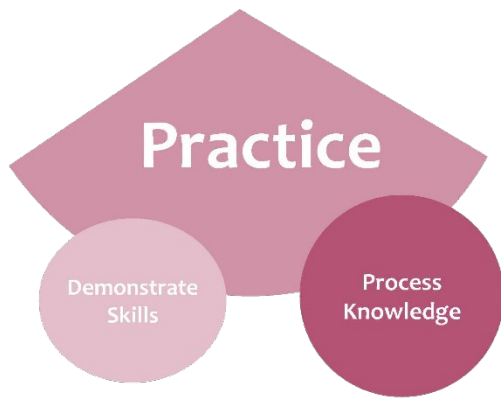
- Promote social justice
- Promote economic justice
- Promote environmental justice
- Facilitate social inclusion

### **1.3 Demonstrate Commitment**

- Enhance human well-being
- Improve global well-being
- Develop quality service
- Develop and advocate for policy change
- Build healthy human relationships

### **1.4 Adhere to Professional Ethics**

- Practice with the social work professional code of ethics
- Make ethical decisions in the social work process
- Uphold professional integrity
- Protect service users' right



## 2.1 Process Knowledge

- Use knowledge-based assessment
- Use of theories in planning and intervention
- Apply diverse theories to work with service users with special needs
- Understand legal requirements relevant to social work practice
- Know the availability of community resources
- Possess up-to-date professional knowledge
- Sustain understanding of socio-economic political conditions of the society
- Understand and apply knowledge of research
- Maintain professionalism
- Apply a strength-based perspective

## 2.2 Demonstrate Skills

- Engage service users with effective interpersonal and dynamics skills
- Conduct assessment systematically and accurately
- Demonstrate advocacy skills
- Carry out knowledge-informed or evidence-based practice
- Offer culturally sensitive practice for local communities
- Implement critical evaluation of intervention
- Engage in reflective practice to advance professional performance
- Manage crisis and the unexpected
- Proficient at task, time, administrative and people management
- Utilize proper information technology
- Promote community participation\*
- Maintain physical, psychological, emotional and social well-being to deliver best practice
- Demonstrate appropriate use of self in practice\*



### 3.1 Generate Societal Impact

- Build social capital
- Advocate for policy change
- Develop innovative interventions
- Promote human equity and global justice

### 3.2 Exert Professional Impact

- Contribute professional expertise in inter-disciplinary collaboration
- Expand new knowledge to advance professional practice
- Conduct knowledge transfer

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